



City of Fremont Department of Utilities Property-owner/Contractor Responsibilities



The City of Fremont has a Municipal Code that covers who is responsible for repairs of water and sewer issues such as leaks, backups etc. The Property-owner is responsible for both the water service line and the sewer service line from the City's main line to the house. If there is a problem with either service line, a licensed plumber is required to make the repairs according to the plumbing code. The following are the responsibilities of both the City of Fremont and the Contractor.

City of Fremont Department of Utilities Responsibilities

Water

1. Respond to a water leak call to determine whether it is the City's water main or the property-owner's water service line leaking.
2. Notify property-owner/tenant if the leak is determined to be the property-owner's water service line.
3. Mark the City's water main when an 811 locate call is issued by a property-owner/contractor. We DO NOT mark property-owner's water service line.
4. City's Service Department will supply copies of the property-owner's water service line location from the City's water main to the house when requested.

Sewer

1. Respond to a sewer call to determine if the City's sewer main is flowing.
2. Notify the property-owner/contractor who made call as to what is found out.
3. Mark the City's sewer main when an 811 locate call is issued by a property-owner/contractor. We DO NOT mark property-owner's sewer service line.
4. City's Service Department will supply copies of property-owner's sewer service line location from the City's sewer main to house when requested.

Property-owner/Contractor Responsibilities

Water

1. Notify the City if there is a potential water leak. Please call:
402.727.2613 (7:00 AM - 3:30 PM) or 402.727.2600 (after 3:30 PM)
2. Complete a Water/Sewer Permit Application. This can be completed by the property-owner or contractor and can be picked up at the City Municipal Building, City Service Center, or it can be printed from City's website (www.fremontne.gov). Once this application is completed, a permit will be issued.
3. Hire a licensed contractor to repair a water service line if the leak is the property-owner's responsibility.
4. Call 811 to request water/sewer/electric/gas lines be located BEFORE work is started.
5. Request a copy of the property-owner's water service line location from the City water main to home from the City's Service Department (maps and measurements).
6. Property-owner/contractor is responsible to locate private utilities where work is being done. (There are private utilities running across neighbor's property in many parts of the City.)

7. Property-owner/contractor is required to have the new or repaired water line inspected by the City before backfilling. Call City Service Center at 402.727.2613 from 7:00 AM – 3:30 PM or 402.727.2600 after 3:30. Inspections are done without a charge until 5:00 PM weekdays. After 5:00 PM there is a charge for the inspection.
8. A City employee will only perform an inspection if job is completed and ready to backfill. If job is not complete, the employee doing inspection will leave and another request for inspection will be required by the property-owner/contractor. An additional inspection charge may be applicable.

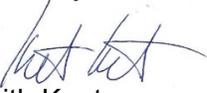
Sewer

1. Notify the City if property-owner suspects a sewer line backup/blockage.
2. Complete a Water/Sewer Permit Application. This can be completed by the property-owner or contractor and can be picked up at the City Municipal Building, City Service Center, or it can be printed from City's website (www.fremontne.gov). Once this application is completed, a permit will be issued.
3. Hire a licensed contractor to clean/repair sewer blockage if problem is the property-owner's responsibility.
4. Call 811 to request water/sewer/electric/gas lines be located BEFORE work is started.
5. Request a copy of the property-owner's sewer service line location from the City sewer main to home from the City's Service Department (maps and measurements).
6. Property-owner/contractor is responsible to locate private utilities where work is being done. (There are private utilities that are shared by neighbors in many parts of the City.)
7. Property-owner/contractor is required to have the new or repaired sewer line inspected by the City before backfilling. Call City Service Center at 402.727.2613 from 7:00 AM - 3:30 PM or 402.727.2600 after 3:30. Inspections are done without a charge until 5:00 PM weekdays. After 5:00 PM there is a charge for the inspection.
8. A City employee will only perform an inspection if job is completed and ready to backfill. If job is not complete, the employee doing inspection will leave and another request for inspection will be required by the property-owner/contractor. An additional inspection charge may be applicable.

It is the responsibility of the property-owner/contractor to make sure no damage is done to other utilities. Any such damages must be repaired by a contractor at the property-owner/contractor's cost.

These responsibilities are to be sure the City, property-owner and contractor understand each other's responsibilities and to better work together. Please contact me if you have any questions or concerns.

Sincerely,



Keith Kontor
Water/Wastewater Superintendent
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402.720.7098 or Keith.kontor@fremontne.gov