



2019 Water Quality Report Available

The City serves approximately 11,500 households with an average of five million gallons of water per day. Water transmission lines transport water from Fremont's Platte River wellfield and several in-town wells. The high quality, safe drinking water is pumped from the High Plains Alluvial Aquifer into Fremont's water main distribution system.

Fremont collects water samples every week at 10 different homes and businesses. Samples are tested by the Nebraska Department of Health and Human

Services (DHHS) to ensure Fremont's water quality complies with Federal regulations.

On average, the lead level in Fremont's water has been less than 2 ppb (parts per billion), which is very low. Few Fremont water customers still have lead taps.

For more information regarding Fremont's 2019 Water Quality Report, an electronic copy is available at Fremont's website (<http://www.fremontne.gov>). The report

also is available in print at the Customer Service Office at 400 East Military and the Utility Service Center at 3000 East First Street.

Questions regarding the report may be directed to the Water Department at 402.727.2613.



**Know what's below.
Call before you dig.**

IT'S FREE!



NOTICE TO FREMONT WATER USERS

The Water Department will be flushing water mains from Sunday, June 7, through Friday, June 19. Watch for details published on the City's webpage.

Please adjust your water use accordingly. You may want to consider shutting off your water softeners or underground sprinkler systems while your area is flushed. You may contact the Service Department at 402.727.2613 between 7:00 a.m. and 3:30 p.m. Monday through Friday if you need additional information.

Thank you for your patience and cooperation.

RETURN THIS FORM TO PARTICIPATE IN THE CARE & SHARE PROGRAM

(See back for more information.)

Customers may add donations to their monthly utility payments. One-time donations are accepted at Customer Service or may be mailed directly to 400 East Military. Donations also may be deposited in the night-deposit box on the north side of the Municipal Building in the drive-thru lane with a copy of this form.

Check the option you prefer and return this form to the Fremont Department of Utilities at 400 East Military, Fremont NE 68025. Thank you for your generosity.

_____ I want to donate \$ _____ each month with my utility bill.

_____ Enclosed is a one-time donation of \$ _____.

Name _____ Signature _____

Utility Account Number _____

Address _____

COVID-19 Impacting Ability to Pay Bills

Due to the COVID-19 pandemic and the economic impact in our community, more Utility customers need assistance paying monthly utility bills. Two programs, Care & Share and LIHEAP funds, are available for those qualifying for assistance.

Customers Donate to Care & Share Program

The Utility and Infrastructure Board established the Care & Share Program many years ago to provide a means for voluntary contributions to help their neighbors in crisis pay utility bills.

Customers may add donations to their monthly utility payments as one-time donations or recurring monthly donations to the Care & Share Program. All Care & Share donations are used to pay utility bills, with no overhead costs used for administering the program. The Care & Share donations are administered by the Fremont Area United Way with case management assistance provided by members of the Central Navigation Team.

Care & Share recipients may participate in the development of household budgets and other skills necessary to create a sustainable plan. It extends a “hand up” when helping pay for the basic need of utilities.

Customers may sign up for an automatic donation added to each month’s bill. On the front of this newsletter, there is a form that can be returned to the office for recurring donations, as well as one-time donations. Forms also can be accessed on the City’s website.

Some customers choose to “pay it forward” by making an anonymous payment for someone they know in need. (Specific account information is released only to the person(s) named on the utility account, not the donor.)

Contact Customer Service at 402.727.2600 Monday through Friday between 8 a.m. and 4:30 p.m. for more information about Care & Share.

How to Apply for Care & Share Assistance

Persons needing utility payment assistance may contact the Central Navigation team at the United Way office for an appointment by calling 402.721.4157. The office is located at 445 East First Street in Fremont.

Applicants must live in the Utility service area and provide verification of household income, photo identification, a list of household members, and a copy of the utility bill and disconnect notice. Participants also receive assistance with budgeting and building a sustainable plan.

Care & Share donations positively impact the lives of our neighbors in crisis.

What is LIHEAP?

The Low Income Home Energy Assistance Program (LIHEAP) is Federal funding distributed by the Nebraska Department of Health and Human Services (DHHS) to help households stay safe and healthy by providing financial assistance to offset the costs of heating and cooling. LIHEAP has taken steps to mitigate the impact of COVID-19 on vulnerable individuals.

Eligibility for the LIHEAP funds is based on a variety of factors, including economic vulnerability, income level based upon household size, citizenship, and residency. To be eligible for LIHEAP, a household must be at or below 130% of the federal poverty level. A household includes all members living together in a home or apartment.

DHHS provides crisis assistance to LIHEAP eligible households that are in a crisis situation and are experiencing an unanticipated inability to pay home energy costs due to factors such as a loss of income and/or an unanticipated medical or household expense.

How to Apply for LIHEAP Assistance

Individuals in need of LIHEAP assistance can request assistance by completing an application with one of the following options.

- Submit applications electronically at www.ACCESSNebraska.ne.gov.
- Request telephone assistance at 800.383.4278.
- Without internet or telephone service, forms may be picked up and returned to the DHHS office at 1959 East Military. It is open from 8 a.m. to 5 p.m., Monday through Friday.

Cooling assistance started June 1 and continues through August 31. To qualify for cooling assistance, a household must qualify for LIHEAP and include a household member age 70 or older or a child under the age of six whom receives Aid to Dependent Children. Also qualifying may be a person with a severe illness or condition which is aggravated by extreme heat, as verified by a medical statement signed by a licensed healthcare provider or if DHHS purchased an air conditioner for the household within four years of the current application date.

#FremontStrong | #NebraskaStrong



City of Fremont
Department of Utilities
Phone: 402.727.2600

400 E. Military Avenue, Fremont, NE 68025
Hours: Monday - Friday 8:00 am - 4:30 pm
Website: <http://www.fremontne.gov>

FREMONT
Here We Grow