

**Department of Utilities**

Your account number  
and service address

SERVICE ADDRESS			
123 College Avenue			
ACCOUNT NUMBER	CYCLE	BILL DATE	DUE DATE
4196-4105	05-13	08/05/13	08/26/13

Total Current Charges  
Balance Forward  
Budget Amount Due

426.00  
.00  
426.00

Summary of your month's  
business with us.

JOHN JONES  
123 COLLEGE AVENUE  
FREMONT, NE 68025-7812

Payment coupon is top section of page

**SERVICE ADDRESS**

Retain bottom of page for your records.

ACCOUNT NUMBER	CYCLE	BILL DATE	DUE DATE
4196-4105	05-13	08-05-13	08-26-13

Last payment amount/date: 426.00 7/24/13

	Service	Period	Days	Meter Number	Mult	Units	Current	Previous	Usage
E	6/27/13	7/29/13	32	E10005989	1.00	KWH	11398	9175	2223
GS	6/27/13	7/29/13	32	G5340	1.00	CCF	264	214	50
W	6/27/13	7/29/13	32	W97087916	1.00	CCF	746	736	10

Meter  
readings of  
your utility  
usage.

Service	Consumption	Charge	Total
CS five dollars	7/31/13 8/31/13	5.00	5.00
E Fuel Adjustment	2,223.00	2.98	2.98
E ELECTRIC	2,223.00	219.89	222.87
W WATER	10.00	18.60	18.60
GS Gas Adjustment	50.00	21.50-	
GS GAS	50.00	67.50	46.00
S SEWER	14.00	23.60	23.60
LOCAL TAX		4.67	4.67
STATE TAX		17.11	17.11
BUDGET LESS ACTUAL	7/29/13		88.15
BUDGET PLAN CHARGE			426.00
Total Current Charges			426.00
Balance Forward			.00
Budget Amount Due			426.00

Detail of  
your  
usage  
and costs  
for each  
service.

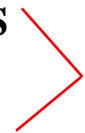
Important Messages  
and Reminders

If you have a balance forward, your budget account is subject to disconnect.  
Never place anything in the city Storm Sewer System.

Budget Difference 410.08-



CITY OF  
**FREMONT**  
NEBRASKA PATHFINDERS  
**DEPARTMENT OF UTILITIES**  
**400 E. Military Avenue**  
**Fremont, NE 68025-5141**  
**402-727-2600**

 You may contact us here.

*Providing economical, safe, and reliable electric, natural gas, sewer, and water services to the Fremont community*  
**www.fremontne.gov**

**Important SAFETY information.**

**FOR YOUR SAFETY**

**EMERGENCY SERVICE:** The Fremont Department of Utilities strives to provide uninterrupted electric, natural gas, sewer, and water services to all customers. However, storms and other factors beyond our control can interrupt service. As our customer, you are responsible for protecting yourself and your personal property from damage caused by those factors beyond our control. Promptly report service interruptions or deficiencies by calling 402-727-2600.

**LIFE SUSTAINING EQUIPMENT:** If you or any member of your household is dependent upon life sustaining equipment requiring electricity, please notify the Fremont Department of Utilities so our distribution system can be properly marked. You, the customer, have the responsibility of making provisions for backup power during an outage. Hand-pumped mechanisms, small standby generators, or moving the person to another location are alternatives you may want to consider. We recommend that you install an alarm on life support equipment to awaken you should your electric service be interrupted while you are sleeping.

**WARNING:**

- Natural gas has no odor so a strong smell is added to it so it can be easily detected. If you suspect a gas leak, get outside and call the Utility immediately at 402-727-2613 (from a place located outside of the building).
- Do not touch or try to relocate any outside electrical wires that are down or hanging loose. Report downed or loose wires immediately at 402-727-2613.
  - Before you dig, call Diggers Hotline at 1-800-331-5666. Your underground lines will be marked within 48 hours free of charge.
  - If your sewer ever backs up, call the Utility first at 402-727-2613 **before you call a plumber**. There is no charge to inspect the flow in the sewer main.

**General information.**

**GENERAL CUSTOMER INFORMATION**

**AUTOMATIC BILL PAYMENT:** A customer may authorize a bank to automatically pay utility bills by signing an authorization form. A monthly statement is mailed to the customer before the bill is deducted from the customer's bank account. For more information call 402-727-2600 during normal business hours.

**BUDGET PAYMENT PLAN:** If you have lived in your residence for one year and received 12 bills, you may be eligible to participate in the level payment plan. Each April the Utility projects usage for the next twelve months. This calculated amount is used to establish 11 level payments, which becomes the monthly payment until the following April.

**WHOLE HOUSE SURGE PROTECTION:** Protect your electronics with surge protectors on your electric, telephone and cable lines. For a small installation fee and monthly charge we can offer peace of mind.

**SEWER:** Residential sewer charges for the entire year are based upon your average water consumption billed in January, February, and March.

**BILLING ERROR:** Notice of any billing error must be presented in writing to the Department of Utilities within six months of the date of error for a correction to be made. No correction will be made retroactive for more than one year from the date of the notification.

**DEPOSIT RETURNS:** If you have a deposit with us, we will hold your deposit until you have paid 12 consecutive monthly bills without receiving more than one Notice of Proposed Disconnection (Delinquent Notice).